UFHR Forum

March 6, 2024

903 W University Ave. Gainesville, FL 32601-5117 HR.UFL.EDU | (352) 392-2477



Agenda

Employment Operations & Records

- Johannes TrasterCommunications & Worklife
- Dan Ypsilanti | Rick Bales
 Training & Organizational
 Development
- Shannon PowellCompliance & Ethics
- Loren IsraelStrategic Initiatives
- Amber WuertzImportant Dates



Employment Operations & Records

Johannes Traster



Courtesy Faculty Review File Now Open!

File Specifics

- ☐ Open: March 1, 2024
- ☐ Close: March 21, 2024
- ☐ Termination rows will load March 22, 2024, with an effective date of March 29, 2024
- ☐ File will include courtesy appointments from year 2 (day 366 and greater) to year 5 and will have the box checked for termination
 - ☐ The appointments that the college/unit does not want to termination will need to be unchecked
- ☐ Appointments 1 year or less will not be included in the file

File Specifics Cont.

- ☐ All courtesy appointments older than 5 years will be set to term in the file. If appointment is needed beyond 5yrs then it must be renewed w/letter
 - ☐ Reappointments **must be** entered via Hire ePAF effective 3/29/24 since current appointment will be set to term in file
 - ☐ March 29th reappointments can be entered as early as now and highly encouraged once approved offer letter is obtained

File Specifics Cont.

- ☐ Calendar Year: 2024
- ☐ Department ID: Your unit(s)
- ☐ Termination Date: 03/29/2024
- ☐ Salary Plan: CTSY

Navigation: Main Menu > Human Resources > Workforce Administration > Job Information > UF Appointment Review

Additional Info & Resources

To review your current population and to identify those who may have an active courtesy faculty appointment greater than 5 years, please navigate to the report below:

- Main Menu > Enterprise Analytics > Access Enterprise Analytics > Team Content > Human Resources Information > Workforce Information > Job Information for UF
 - ☐ The review file will assess the rehire date of this report if there was a break in service on that Empl Rec

Additional Info & Resources Cont.

- Courtesy Faculty Policy
 - https://policy.ufl.edu/policy/courtesy-faculty/
- Offer Letter Templates
 - https://hr.ufl.edu/manager-resources/recruitment-staffing/hiring-center/preparing-an-offer/appointment-letter-library/
- Frequently Asked Questions
 - https://hr.ufl.edu/wp-content/uploads/2023/01/Courtesy-Faculty-FAQs.pdf
- Courtesy Faculty Webpage
 - https://hr.ufl.edu/manager-resources/employment-hub/non-employee-appointments/



Dan Ypsilanti





UFHR Website

PROJECT UPDATE - MARCH 2024

02/29/24 V2

An employee-focused experience.

The main focus of this project is to bring the vast array of resources, programs and services available into better focus for our unique employee populations.

In addition to general ease-of-access, this architecture aims to address:

- ADA Compliance
- Main Navigation Issues
- Overall Site Searchability
- Hidden or Outdated Content
- Procedural Bottlenecks

- Information Overload
- Management/Employee Hierarchy
- Inter-site navigation
- Enhanced analytics
- Updated visual style

Project Timeline

This project has followed a three-phased structure:

- PHASE I: Analysis & Strategy Jan Sept 2023

 Work with Parisleaf to develop sitemaps for each core audience and wrap work packages.
- PHASE II: Content Integration Oct Dec 2023

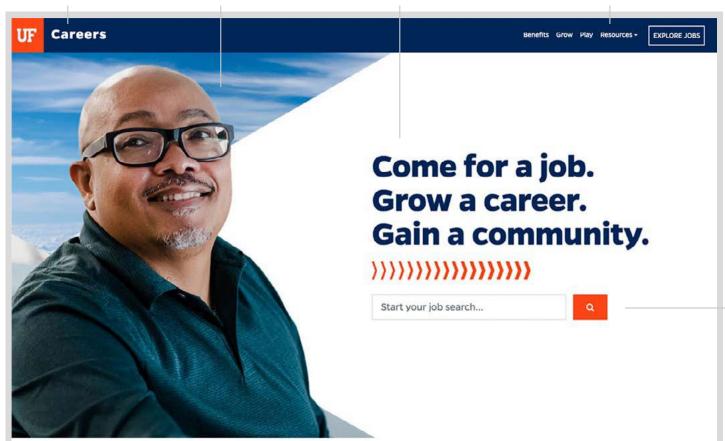
 Work individually with UFHR units and leadership to map existing content onto new structure.
- PHASE III: Review & Preflight Jan March 2024 Finalize all content, HR Stakeholder review and prep for go-live.

Phase I Phase III Review & Preflight Anaysis & Strategy **Site Launch Phase II** Window **Content Integration** March 11th - 15th, 2024 **Enhancements** & Optimization

Phasel

Anaysis & Strategy





Overall Searchability

A place of becoming — beyond expectations.

Join a vibrant community that's healing coastlines, exploring space, curing diseases and imagining wonders. The University of Florida's impact extends far beyond the borders of its campus, working to address some of the most pressing global challenges of our time, such as climate change, food security, and public health.



Elevated Tone



Discover Careers

Website architecture built for UF Employees, by UF Employees.

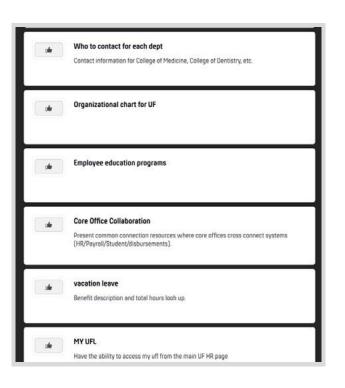
UFHR has partnered with Parisleaf and industry expert Paul Boag to analyze the variety of interactions our employee audiences have with our websites and create a UX framework focused on employee experience.

During this phase of the process, we are reviewed the overall network of these sites, the resources contained within, and the unique network of relationships between their core functions.

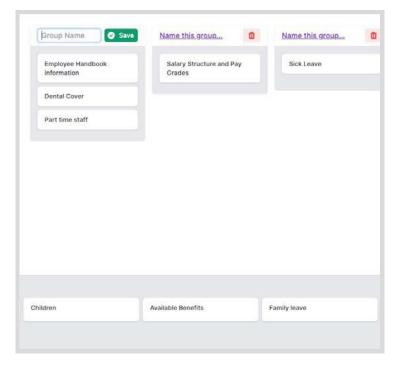
Parisleaf [] + boogworks

Architecture built by real-world behaviors.

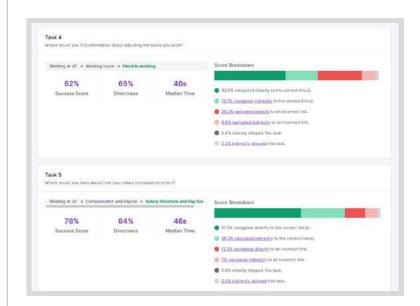












Thoroughly tested by our employees.

With a base of more than 700 employees from across campus, we've engaged our Website Improvement Group on a range of exercises.

These data-driven exercises are used to create a cohesive sitemap based on the specific needs of our employees.



%%First Name%%,

Thank you to everyone who completed our open card sorting exercise to improve the UFHR website. If you didn't get a chance to participate, don't worry, we have another opportunity for you!

Thanks to those who completed the last exercise, we now have an initial proposal for the top-level sections on our new site. However, we want to ensure that people can easily find content within those sections.

To confirm this, we have another exercise where we ask you to organize content into our proposed sections. If you're not sure where to put something, add it to the section marked "I am not sure." It's that simple!

Complete the Second Exercise

Even if you've already completed the previous exercise, we would still appreciate your participation.

Thank you,

UF Human Resources

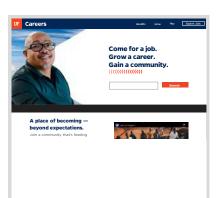
A sitemap that reflects the needs of our workforce.

This project consisted of specific work packages that are focused on developing platforms specific to each of our unique audiences.

DESIGNS NOT FINAL - FOR STAKEHOLDER REFERENCE ONLY

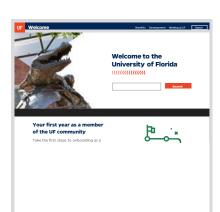
UF CAREERS

(Prospective Employees)



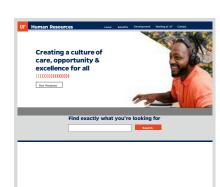
UF WELCOME

(Onboarding Employees)



UF HUMAN RESOURCES

(Existing Employees)



UF ADMIN RESOURCES

(Administrative Employees)



UF AT WORK

(Employee News, Wellbeing & Culture)



Phase II

Content Integration

Content Integration

As we import the existing site content into the new theme, we will utilize a combination of manual re-writes and Al-assisted content creation to streamline our copywriting process.

EXISTING CONTENT



REWRITE & SORTING



UFHR Communications to map existing content into the new site infrastructure.

Using a combination of manual content updates and AI-assisted tools, we will update content to be more relevant, informative, legible and tonally appropriate for each unique audience.

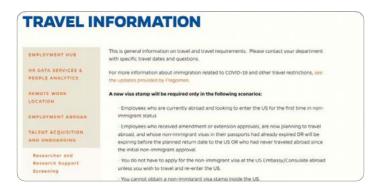
Al Prompt



Existing Content:

Al Prompt:

New Content:





Act as an experienced online copywriter.

Take the following text and edit it to be as clear and concise as possible.

Break the copy into scannable sections with a descriptive heading for each section.

Ensure that the reading level of any text does not exceed 9th Grade.

Format in html, ignore css, convert tables to unordered lists.





Phase III

Pre-flight & Review

Editorial Process

Subject matter experts from each unit will have the opportinuty to review, revise and approve these new pages on the new site infrastructure

UNIT REVIEW & APPROVAL



UFHR units, subject matter experts & stakeholders will then have the opportunity to review and revise this new content for accuracy prior to launch.

FINALIZE & LAUNCH



Once all content has been updated and approved, UFHR Communications will then begin the process of preflighting and launching these sites in our new theme.

Website Improvement Group Responses

"You are doing amazing work. I wish everyone had the chance to work in a place with such an involved human resources team."

"This was really helpful, hopefully, the feedback we gave will produce a better website that is more user-friendly."

"It was interesting exercise and make me realize that it is hard to build a perfect list for the HR website."

"I really enjoyed being part of this exercise. While giving my input, I learned a lot myself."

"I am not sure what this final product will look like, but the act of knowing you want to progress and to ask for input on the progression is great as an Institution"

"I love that you all took the time to methodically gather input from the UF community and test the user journey changes throughout the process!

"I appreciate UFHR accepting our input as an employee here. That means a lot from an employee perspective, and implementing some of our feedback is a great feeling. Thank you!"

I am grateful for this opportunity, and glad that UF solicited feedback to make targeted improvements to our web interface."

"Happy to participate and offer my feedback. Love any opportunity to make this great Gator Nation better! Thank you!"

Thank You

Welcome Email Campaign

Rick Bales



Human Resources

Employee Welcome Email Campaign

Providing new employees with crucial benefits, retirement & work-life resources for their first 90 days.

Employee Welcome Email Campaign

- This campaign provides new employees with crucial information over their first 90 days
- Information is largely focused on benefits and retirement deadlines, but also includes myUFL information, New Employee Orientation, and other work-life programs
- Campaign consists of 5 separate "drip" messages scheduled based on the employee's time of hire
- Employees receive customized resources based on
 12 broad benefits categories depending on their eligibility

Benefits information tailored to employees

- Staff (TEAMS)
- Staff (OPS)
- Faculty (Clinical)
- Faculty (Non-Clinical)
- Faculty (HSC)
- Adjunct Faculty

- College of Medicine
- College of Dentistry
- College of Veterinary Medicine
- Post-Doctoral Associates
- Graduate Assistants
- USPS & Law Enforcement

Personalized resources by employee type

Personalized Imagery



Chosen Name

%%First Name%%, don't miss your chance to sign up for benefits!

We know this period can be hectic as you adjust to a new position. With this in mind, we want to remind you of the deadline to sign up for health care (60 days) and retirement benefits (90 days.)



Please keep in mind that if you miss the enrollment deadline, you will go without health care benefits until the next open enrollment period.

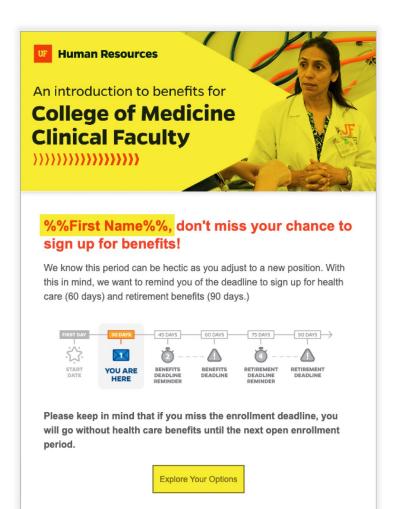
Explore Your Options



Personalized Link

The right information, right away.

Employee Email

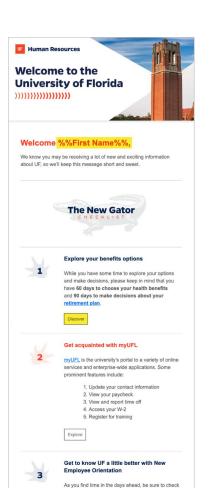


Eligible Benefits Page



Drip Campaign Schedule:

Drip 1: First Day*Welcome &
Resources



Drip 2: 30 Days
Benefits &
Retirement Info

%%First Name%%, don't miss your chance to

We know this period can be hectic as you adjust to a new position. With

this in mind, we want to remind you of the deadline to sign up for health

FIRST DAY SO DAYS GO DAYS 75 DAYS 90 DAYS

Please keep in mind that if you miss the enrollment deadline, you

will go without health care benefits until the next open enrollment

Explore Your Options

You have 90 days from your hire date to enroll in a retirement plan. Visit the Benefits website to learn more

about the different retirement plans offered by UF. If you

need help choosing a retirement plan, please contact the

Enroll in a retirement plan

Benefits team at benefits@uff.edu

Want to learn more about our retirement plans? Not sure what resources are available to you as a UF employee? The New Employee Orientation

Must be completed within 30 days from hire. It covers UF's mission,

parking and transportation options, paycheck information, employee

Must be completed within 90 days from hire. It covers UF policies and

Complete the New Employee Orientation

(NEO) has you covered!

YOU ARE BENEFITS BENEFITS RETIREMENT BETIFEMENT DEADLINE DEADLINE DEADLINE DEADLINE DEADLINE

care (60 days) and retirement benefits (90 days.)

An introduction to benefits for

Clinical Faculty

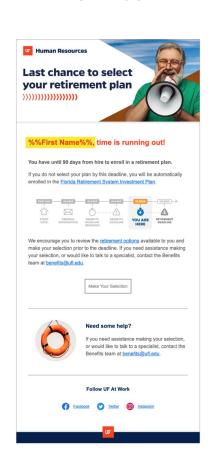
College of Medicine

Drip 3: 45 DaysBenefits Reminder

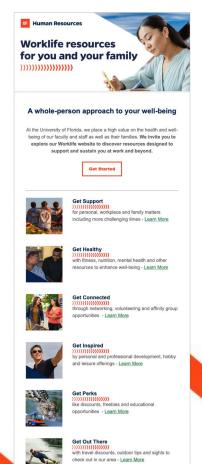
III Human Resources Time is running out to select your benefits >>>>>>> %%First Name%%, don't miss your chance to select the benefits that best fit you and your family. Remember, if you miss your 60 day enrollment deadline, you will not be able to enroll in health care benefits until the next Open Enrollment #INST DAY 30 DAYS 45 DAYS 60 DAYS 75 DAYS 90 DAYS GENERAL YOU ARE BENEFITS RETIREMENT RETIREMENT DEADLINE DEADLINE DEADLINE Please review the below information and make your decision today. Enroll in a retirement plan You have 90 days from your hire date to enroll in a retirement plan. If you miss your deadline, you will be automatically enrolled in the Florida Retirement System Investment Plan. Visit the Benefits website to learn more about the different retirement plans offered by UF. Need assistance? Contact the Benefits team at benefits@ufl.edu Discover Need some help? If you need assistance making your selection, or would like to talk to a specialist, contact the Benefits team at benefits@ufl.edu.

Follow UF At Work

Drip 4: 75 DaysRetirement
Reminder



Drip 5: 90 Days
Worklife
Resources



Drip 1: First Day

Welcome & Featured Resources



Welcome %%First Name%%,

We know you may be receiving a lot of new and exciting information about UF, so we'll keep this message short and sweet.





Explore your benefits options

While you have some time to explore your options and make decisions, please keep in mind that you have 60 days to choose your health benefits and 90 days to make decisions about your retirement plan.

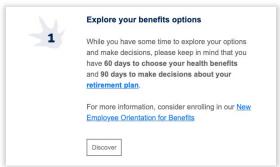
For more information, consider enrolling in our New Employee Orientation for Benefits

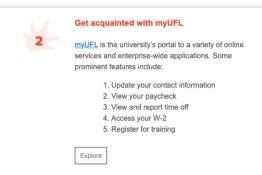
Discover

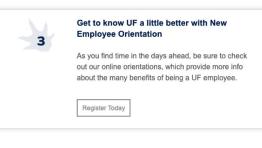


Get acquainted with myUFL

myUFL is the university's portal to a variety of online









Bookmark this website

Our <u>UF Welcome Center</u> provides you with a comprehensive guide you can begin to explore now when you have the time and return to again in the weeks to come.

Learn More



Discover UF Wellness programs

UF Wellness empowers UF faculty and staff to adopt healthy behaviors through education, programming and support. Browse our extensive list of programs, events and toolkits available to you.

As a new employee, you're entitled to a **60 day free** trial at <u>UF RecSports</u>

Explore



Drip 2: 30 Days

Benefits & Retirement Information



%%First Name%%, don't miss your chance to sign up for benefits!

We know this period can be hectic as you adjust to a new position. With this in mind, we want to remind you of the deadline to sign up for health care (60 days) and retirement benefits (90 days.)



Please keep in mind that if you miss the enrollment deadline, you will go without health care benefits until the next open enrollment period.

Explore Your Options



Enroll in a retirement plan

You have **90 days** from your hire date to enroll in a retirement plan. Visit the Benefits <u>website</u> to learn more about the different retirement plans offered by UF. If you need help choosing a retirement plan, please contact the Benefits team at <u>benefits@ufl.edu</u>.

Discover

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Discover



Time is running out to select your benefits

%%First Name%%, don't miss your chance to select the benefits that best fit you and your family.

Remember, if you miss your **60 day** enrollment deadline, you will not be able to enroll in health care benefits until the next Open Enrollment period.



Please review the below information and make your decision today.

Explore Your Options



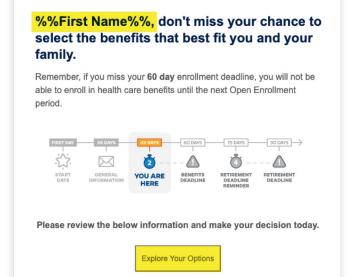
Enroll in a retirement plan

You have **90** days from your hire date to enroll in a retirement plan. If you miss your deadline, you will be automatically enrolled in the <u>Florida Retirement System Investment Plan</u>. Visit the <u>Benefits website</u> to learn more about the different retirement plans offered by UF. Need assistance? Contact the Benefits team at <u>benefits@ufl.edu</u>.

Discover

Drip 3: 45 Days

Benefits Reminder





Enroll in a retirement plan

You have **90 days** from your hire date to enroll in a retirement plan. If you miss your deadline, you will be automatically enrolled in the <u>Florida Retirement System Investment Plan</u>. Visit the <u>Benefits website</u> to learn more about the different retirement plans offered by UF. Need assistance? Contact the Benefits team at <u>benefits@ufl.edu</u>.

Discover



Need some help?

If you need assistance making your selection, or would like to talk to a specialist, contact the Benefits team at benefits@ufl.edu.



%%First Name%%, time is running out!

You have until 90 days from hire to enroll in a retirement plan.

If you do not select your plan by this deadline, you will be automatically enrolled in the <u>Florida Retirement System Investment Plan</u>.



We encourage you to review the <u>retirement options</u> available to you and make your selection prior to the deadline. If you need assistance making your selection, or would like to talk to a specialist, contact the Benefits team at <u>benefits@ufl.edu</u>.

Make Your Selection



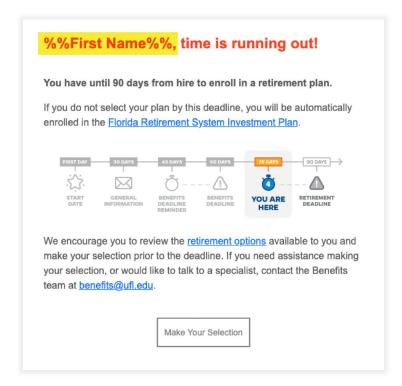
Need some help?

If you need assistance making your selection, or would like to talk to a specialist, contact the Benefits team at benefits@ufl.edu.

Follow UF At Work

Drip 4: 75 Days

Retirement Reminder





Need some help?

If you need assistance making your selection, or would like to talk to a specialist, contact the Benefits team at benefits@ufl.edu.

Drip 5: 90 Days Worklife resources **Get Support**



A whole-person approach to your well-being

At the University of Florida, we place a high value on the health and wellbeing of our faculty and staff as well as their families. We invite you to explore our Worklife website to discover resources designed to support and sustain you at work and beyond.

Get Started



Get Support for personal, workplace and family matters including more challenging times - Learn More



Get Healthy with fitness, nutrition, mental health and other resources to enhance well-being - Learn More



Get Connected through networking, volunteering and affinity group opportunities - Learn More





Get Out There with travel discounts, outdoor tips and sights to check out in our area - Learn More



Get Healthy with fitness, nutrition, mental health and other resources to enhance well-being - Learn More

for personal, workplace and family matters

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Get Inspired



Get Connected through networking, volunteering and affinity group opportunities - Learn More



by personal and professional development, hobby and leisure offerings - Learn More



Get Perks like discounts, freebies and educational opportunities - Learn More



Get Prepared))))))**))))))))))))))))))))))))** for moving, legal matters, retirement, financial planning, home buying and more - Learn More



Get Access to university resources, museums, galleries, performances, events and more - Learn More



Get Informed with free subscriptions, library resources, podcasts and other UF media - Learn More

We want to hear from you!

Be on the look out for our employee communications survey.

Training & Organizational Development



GET811 Supporting Students in Distress

The required course "At-Risk for Faculty & Staff Kognito Training" (KOG100 or Kognito) is being replaced. The UF Counseling and Wellness Center partnered with Training & Organizational Development to develop **GET811 Supporting Student in Distress** is based on the most common scenarios the CWC experiences with UF students. This course is ~ 50% shorter than the previous version. KOG100 was replaced by GET811 on February 28, 2024. Any employee starting on or after February 28th will be assigned GET811.

Important Note: Current employees who have already taken the KOG100 training are NOT required to take the new course.

Please share this information and be sure to update your onboarding documents.

Questions? Contact Gwynn Cadwallader, Associate Director of Training, gcadwallader@ufl.edu.

GBAS Spring Institute 2024

What: GBAS Spring Institute

• When: April 9, 2024

• Where: Emerson Alumni Hall or Virtual via Zoom

Come join us for an exciting GBAS Institute, *Transforming Our Tomorrow*. It will feature a special guest speaker and great concurrent session topics!

Registration Opens March 8th

Stay tuned to the GBAS List-Serv email for details and information on how to register

Questions? Contact Shannon Powell, GBAS Training Lead Shannon.Powell@ufl.edu

Compliance & Ethics

Loren Israel



UFCE Learn over Lunch

Family Medical Leave Act (FMLA) Compliance at the University of Florida (UF) – with Jessica McLane

- Join the UFCE Learn over Lunch bunch from noon to 1:00 pm on Tuesday, April 2, to discuss
 FMLA Compliance at UF (as well as Paid Family Leave available to UF employees). Whether you
 are a new manager learning the ins and outs of the UF's FMLA and Paid Family Leave processes,
 an experienced HR liaison who wants a quick refresher, or a UF employee interested in how our
 internal processes work, this webinar is for you!
- Click <u>here</u> to register for this zoom webinar.

You can find previous recorded sessions on multiple topics on our webpage: https://compliance.ufl.edu/integrity-toolbox/learn-over-lunch/

Questions?

Contact: Loren Israel | Assistant Director, Compliance and Ethics

Email: loren.lsrael@ufl.edu

Strategic Initiatives

Amber Wuertz



UFHR's Empowering UF Campaign

Showcase your interest in joining the Empowering UF project for HR by submitting your resume for consideration for various opportunities.

Details:

- These positions are slated to be full time beginning in Jan/March 2025.
- Throughout July to December of this year, there will be occasions when the project team will gather for discussions and planning sessions.
- The Human Capitol Management (HCM) team will be made up of functional leads and functional support roles in the following areas:
 - Benefits
 - Absence Management & Time Tracking
 - CORE HR
 - Classification & Compensation
 - Recruitment
 - Performance Management
 - Academic HR

Who are we looking for?

- Individuals with a background and expertise in Human Resources.
- Individuals with a strong commitment to advancing the goals and objectives of the project, along with the ability to collaborate effectively within teams and adapt to evolving project requirements.
- Key competencies include:
 - Organized ability to efficiently manage tasks, resources, and information.
 - Strategic Decision Making ability to make informed decisions based on data, insights, and strategic priorities, while considering potential risks, trade-offs, and long-term implications.
 - Analytical Skills ability to analyze internal and external factors that impact an organization's performance and future direction.
 - Plan Development ability to draft, refine, and communicate plans, as well as translate priorities into actionable and operational plans.
 - Effective Communication- ability to engage with stakeholders, including executives, managers, employees, customers, and external partners, to gather input, build consensus, and foster commitment.

Timeline

March

Open Campaign

March - June

Ongoing Review & Discussions with Qualified Individuals

July

Individuals Selected & Named as Project Team Members

Show your Interest Today!



Direct Link:

http://explore.jobs.ufl.edu/cw/enus/job/530427?lApplicationSubSourceID=

Questions

Email: <u>HRInitiatives@hr.ufl.edu</u>

Important Dates

March 8 · New Employee Benefits Orientation (via Zoom)

March 22 · New Employee Benefits Orientation (via Zoom)

March 26 New Employee Benefits Orientation (in-person)

March 28 · Benefits Lunch & Learn

April 2 · UF Compliance and Ethics – Learn over Lunch

April 3 · Next HR Forum

April 9 • GBAS Spring Institute



Human Resources